

KKY USER ACCEPTANCE TEST CHECKLIST

TEST SETUP

- ☐ Use assigned UAT account
 - ☐ Use approved hosted UAT URL
 - ☐ Use exact approved UAT build
 - ☐ Use normal browser navigation only
 - ☐ Do not directly edit the database
 - ☐ Test desktop at normal browser size and 100% zoom
 - ☐ Test mobile using a common phone viewport/device
-

1. UNIVERSAL CHECKS

Complete for every assigned account/role.

Authentication

- ☐ Sign in successfully- done
- ☐ Sign out successfully - done
- ☐ Sign back in successfully - done
- ☐ Password recovery works - not done/cant log in via un/pw
- ☐ Password recovery instructions are clear - same issue as above

Workspace / Role

- ☐ Current role/workspace is clearly identified - done
- ☐ Navigation matches the assigned role - done
- ☐ Unauthorized sections are not shown
- ☐ Current page/section is clear - done

General Functionality

- ☐ Navigation links work - done
- ☐ Buttons work - done
- ☐ Tabs work - done
- ☐ Filters work - done
- ☐ Forms work - FAILED/PARTIAL. Private KKY download file selection does not actually upload or persist the selected file.
- ☐ Required fields validate correctly- cant test on log in page
- ☐ Validation messages are understandable - FAILED. Missing required Delivery Terms field produced no validation warning or field-level indication.
- ☐ Success messages describe what actually happened - no success messages, loading icons/gifs, or progress bar
- ☐ Browser back navigation behaves correctly - done

Application States

- ☐ Loading states make sense - done
- ☐ Empty states make sense - done
- ☐ Error states make sense
- ☐ Access-denied states make sense
- ☐ Recovery actions are clear - done
- ☐ Retry actions behave correctly

Persistence

- ☐ Changes remain after refresh
- ☐ Changes remain after leaving and reopening the page
- ☐ Changes remain after signing out and signing back in

Privacy / Authorization

- ☐ Another account cannot see private information
- ☐ Another account cannot modify private information
- ☐ Restricted URLs cannot be opened directly
- ☐ Denied pages do not leak restricted data
- ☐ Sensitive values appear only to authorized roles

UI Quality

- ☐ No raw database IDs are shown - done
- ☐ No unnecessary technical jargon - - FAILED. Financial Documents exposes "PHP 10000 minor units", an internal checksum, and "template legacy-v1". Amount should display as ₱100.00 and internal implementation metadata should be hidden from ordinary users.

- ☐ No fake metrics - done
 - ☐ No misleading statuses - done
 - ☐ No placeholder data presented as real data - done
 - ☐ No obvious clipping - done
 - ☐ No overlapping elements - done
 - ☐ No broken layouts - done
-

2. VISITOR / PUBLIC MARKETPLACE

Homepage

- ☐ Open homepage while signed out - done
- ☐ Homepage loads correctly - done
- ☐ Public navigation is understandable - done

Marketplace Browsing

- ☐ Browse Knowledge - done
- ☐ Browse Products - done
- ☐ Browse Services - done

Search / Filters

- ☐ Search for an offer - done
- ☐ Apply a filter - done
- ☐ Apply multiple filters - done
- ☐ Remove filters - done
- ☐ Results update correctly - done

Filter options in the filter box do not reset but the products do

Offer Navigation

- ☐ Open an offer - done
- ☐ Return to search results - done
- ☐ Previous search/filter context is preserved - done
- ☐ Open creator public page - done
- ☐ Return to offer - done

Pathfinder

- ☐ Start Pathfinder - done
- ☐ Complete Pathfinder - done
- ☐ Result/next step makes sense - done
- ☐ Skip Pathfinder - the "Browse directly" button redirects back to pathfinder page instead of marketplace page
- ☐ Marketplace remains usable after skipping - done Browse eligible offers redirects to marketplace

Public Content

- ☐ Open Guides - no standalone guide page found
- ☐ Open legal pages - done
- ☐ Open other public content - done

Missing / Unavailable Content

- ☐ Open unavailable offer
- ☐ Open invalid/missing offer URL - done
- ☐ Error message is understandable - done
- ☐ Recovery path is available- no go back screen on the error 404 page

Registration

- ☐ Create an account - only available via google not via email and password input fields
 - ☐ Sign in after registration - done
 - ☐ Correct initial workspace is shown - done
-

3. BUYER POV

Buyer Home

- ☐ Open Buyer Home - done
- ☐ Buyer workspace is clearly identified - done
- ☐ Current account is clearly identified - done
- ☐ Main next action is understandable - done
- ☐ Empty states make sense for new account - done

Saved Offers

- ☐ Open an eligible offer - done
- ☐ Save offer - done
- ☐ Refresh - done
- ☐ Saved state persists -done
- ☐ Open Saved - done
- ☐ Saved offer appears - done
- ☐ Remove saved offer - done
- ☐ Refresh
- ☐ Removal persists - done

Checkout

Use designated non-live flow only.

- ☐ Start checkout - done
- ☐ Offer information is correct - done
- ☐ Pricing is understandable - done
- ☐ Pending checkout state is correct - done
- ☐ Failed checkout state is correct - done
- ☐ Cancelled checkout state is correct
- ☐ Successful checkout state is correct- done, with the note Xendit staging test card completed successfully; KKY later changed the order to Payment confirmed.

NOTE: Xendit was operating in the designated staging/test environment. Acceptance of the Xendit test card is expected behavior and is not itself a production payment-validation failure. Production/test environment isolation must still be verified before launch.

- ☐ Recovery instructions are clear where required - done
- ☐ No live payment action is triggered - done

Purchases

- ☐ Open Purchases - done
- ☐ Correct purchases appear - done
- ☐ Purchase status is correct - done
- ☐ Open purchase details - done

Library

- ☐ Open Library - done
- ☐ Purchased content appears
- ☐ Open eligible content
- ☐ Access restrictions behave correctly - done

Downloads

- ☐ Open eligible download
- ☐ Download works when permitted
- ☐ Unauthorized download is prevented

Learning

- ☐ Open Learning - done
- ☐ Open course/content
- ☐ Continue learning
- ☐ Progress saves
- ☐ Refresh page
- ☐ Progress persists
- ☐ Sign out and back in
- ☐ Progress persists

Memberships

- ☐ Open Memberships - done
- ☐ Active memberships display correctly
- ☐ Expired memberships display correctly
- ☐ Restricted membership content is protected

Services

- ☐ Open Services - done
- ☐ Open service project
- ☐ Review project details
- ☐ Submit permitted project information
- ☐ Refresh
- ☐ Submitted information persists

Messaging

- ☐ Open Messages - done
- ☐ Open permitted conversation - done. Conversation composer can be opened from the paid order using Get paid order support.
- ☐ Send message- FAILED. Send message returned "KKY could not confirm this conversation. Check Messages before trying again."
- ☐ Message appears correctly- FAILED. No conversation was created in Buyer Messages.
- ☐ Receiving account receives message- FAILED. Seller Workspace > Messages remained empty.
- ☐ Receiving account replies - BLOCKED because buyer message creation failed.
- ☐ Buyer receives reply - BLOCKED because no seller conversation was created.

NOTE: Messaging entry point is difficult to discover. There is no clear Message seller CTA on the public listing, seller profile, or Buyer Messages inbox. Existing buyers must discover that Get paid order support opens the seller conversation composer.

Support / Remedy

- ☐ Open support/remedy case - done
- ☐ Select correct purchase/project - done
- ☐ Submit permitted information - done
- ☐ Case status is understandable - done
- ☐ Refresh - done
- ☐ Case persists - done

Reviews

- ☐ Review eligible purchase - BLOCKED / INCONCLUSIVE. Completed paid purchase was checked, but it currently has an active refund/remedy case under review and no review CTA appears.
- ☐ Eligible review can be submitted - BLOCKED / INCONCLUSIVE. Retest using a clean completed purchase with no active refund, dispute, or remedy case.
- ☐ Attempt review on ineligible purchase - done
- ☐ Ineligible review is prevented - done
- ☐ Reason is understandable - done

Expired / Unavailable Purchases

- ☐ Open expired/unavailable purchase - done
- ☐ Reason is clearly explained - done
- ☐ Recovery/renewal path is clear - done

Buyer Account

- ☐ Open Account & settings - done
 - ☐ Review account information - done
 - ☐ Edit permitted information - failed
 - ☐ Save - failed
 - ☐ Refresh- done
 - ☐ Changes persist - failed
-

4. SELLER POV

Seller Workspace

- ☐ Create/open Seller workspace - done
- ☐ Seller workspace is clearly identified - done
- ☐ Seller dashboard loads - done
- ☐ Current work/status is understandable - done
- ☐ Main next action is clear - done

Draft Offer

- ☐ Create draft offer - done
- ☐ Enter partial information - done
- ☐ Save draft - save progress reports success, but draft was not saved in the listing menu
- ☐ Refresh - done
- ☐ Draft persists - done
- ☐ Leave draft - done
- ☐ Reopen draft - cannot reopen from listings because drafts show 0, clicking new listing button opens up new listing page with previous info inputted
- ☐ Entered information persists - done, saved details remain on page

Listing Information

- ☐ Complete required listing information - done
- ☐ Leave required field blank - done
- ☐ Validation prevents completion- done, Final draft creation is blocked when required information is invalid or missing. However UI does not show what info field is wrong
- ☐ Validation identifies missing field- done: Final submission identified missing/invalid

information and redirected back to the relevant step. However, UI does not show which specific field within the step is currently being flagged as a mistake

☐ Correct missing information - done but there is no UI/UX to explain what's happening on screen upon correcting you are simply redirected to the next screen, no x turning into a check mark or red border turning green or anything to signify the issue has been resolved

Delivery Content

☐ Upload/select approved delivery content - FAILED. PDF can be selected in the file picker but is never uploaded or persisted.

☐ Delivery content saves correctly - FAILED. Selected PDF disappears after page refresh and Files for this listing continues to show "No private files uploaded yet."

☐ Correct content is associated with offer- blocked

NOTE: Fresh-listing retest confirmed the Private KKY download file workflow is broken. Seller can select a PDF, but there is no Upload/Save CTA, progress state, processing state, success/failure confirmation, or persisted-file state. Refresh clears the selected filename and Files for this listing remains empty.

REQUIRED FLOW: Select file → Upload/Save → Upload progress → Processing/safety checks → Ready or Rejected → persisted file appears under Files for this listing.

NOTE: Digital Delivery should not be required to complete a normal listing. File upload/replacement should be available directly in Create/Edit Listing. Digital Delivery can remain as an optional centralized management area for larger seller catalogs.

NOTE: Digital Delivery currently renders listings as horizontal tabs. This will not scale for sellers with many products. Replace the full tab list with a searchable Select listing dropdown/combobox with search and status/type filtering.

Preview

☐ Preview public offer - done

☐ Listing information appears correctly - done

☐ Private/unpublished information is hidden - done

☐ Return to editor without losing changes - failed, text persisted but published primary image did not carry into editable revision

Submit for Review

☐ Submit offer for review - done

☐ Submission succeeds - done

- ☐ Refresh - done
- ☐ Submitted status persists - done
- ☐ Seller cannot bypass review workflow - done on fresh-listing retest. Seller submitted the listing and approval was performed separately from the Admin review queue.

Review States

- ☐ Incomplete state
 - ☐ Missing requirements are clear
 - ☐ Revision-required state
 - ☐ Requested changes are clear
- ☐ Denied/rejected state
 - ☐ Denial status is understandable
 - ☐ Restricted reviewer information remains hidden
- ☐ Revise offer
- ☐ Resubmit offer

Studio / Editor

- ☐ Open Studio/editor
- ☐ Create/edit content
- ☐ Save content
- ☐ Refresh
- ☐ Content persists
- ☐ Leave and reopen
- ☐ Content persists
- ☐ Preview matches saved version

Orders

- ☐ Open Orders - done
- ☐ Relevant orders appear - done
- ☐ Open order - done
- ☐ Correct order information appears - done
- ☐ Unnecessary buyer-private information is hidden - done

Customers

- ☐ Open Customers
 - ☐ Authorized customer information appears
 - ☐ Other sellers' customers are inaccessible

Services / Fulfilment

- ☐ Open service order/project
- ☐ Review buyer submission
- ☐ Perform permitted fulfilment action
- ☐ Status updates correctly
- ☐ Refresh
- ☐ Status persists
- ☐ Buyer-facing status updates correctly

Seller Messages

- ☐ Open Messages - done
 - ☐ Open authorized conversation - BLOCKED. Buyer attempted to create an order-support conversation but conversation creation failed.
 - ☐ Send message - BLOCKED. No buyer conversation reached the seller workspace.
 - ☐ Buyer receives message - BLOCKED. Seller cannot reply because conversation creation failed upstream.
 - ☐ Other sellers' conversations are inaccessible - test later with another seller account

Seller Plan

- ☐ Open plan/subscription - done
- ☐ Current plan is correct - done for free
- ☐ Available features match plan - verified for basic only
- ☐ Locked features match plan - done
- ☐ No real billing action is triggered - done

NOTE

The Creator plan says “Create full sales pages for your offers,” but the Sales Pages screen says “Custom pages need Studio” and “Studio access is required.” Those statements conflict. Either Creator should include sales pages, or this page should say Creator/Studio access instead of Studio only.

That is probably Minor unless Creator users actually cannot use the feature, in which

Earnings

- ☐ Open Earnings - done
- ☐ Earnings records display correctly - done
- ☐ Payable amount is distinguishable from earnings - done

- ☐ Paid amount is distinguishable from payable amount
- ☐ Unpaid money is not represented as paid - done

Reconciliation

- ☐ Open reconciliation information
- ☐ Amounts/statuses are understandable
- ☐ Records match applicable transactions

Payout Information

- ☐ Payout information appears when authorized - done
 - ☐ Payout information is read-only where required
 - ☐ No real payout is triggered - done
-

5. AFFILIATE POV

Affiliate Application

- ☐ Apply to become affiliate - done
- ☐ Submit application - done
- ☐ Pending state appears - done

Application States

- ☐ Pending state is correct - done
- ☐ Approved state is correct - done
- ☐ Rejected state is correct
- ☐ Next action is clear for each state - done

NOTE: The tested affiliate verification flow works but requires excessive applicant/admin back-and-forth. Normal ownership verification should be simplified so the applicant requests the biography code before final submission and Admin can verify the channel and approve/reject in one review session.

Opportunities

- ☐ Browse affiliate opportunities- done
- ☐ Open opportunity- done
- ☐ Eligibility is understandable- done
- ☐ Terms are understandable- done
- ☐ Unavailable opportunities are identified- done

Affiliate Links

- ☐ Create permitted affiliate link
- ☐ Copy affiliate link
- ☐ Open affiliate link
- ☐ Correct destination opens
- ☐ Test revoked link
- ☐ Revoked link no longer works as active affiliate link
- ☐ Test expired/unavailable link
- ☐ Appropriate message appears

BLOCKED: Affiliate link creation, copying, opening, revocation, expiry, and destination testing require a seller-approved affiliate relationship. The available First Step Studio opportunity cannot be approved from a real seller workspace.

Relationships

- ☐ Open Relationships- done
- ☐ Active relationships appear
- ☐ Pending relationships appear
- ☐ Inactive relationships appear correctly
- ☐ Other affiliates' relationships are inaccessible

NOTE: No active relationship exists because seller approval of the seeded opportunity cannot be performed.

Resources

- ☐ Open Resources
- ☐ Authorized resources open
- ☐ Unauthorized resources remain inaccessible

Notifications

- ☐ Open Notifications- done
- ☐ Relevant notifications appear- done

- ☐ Open notification- - FAILED/UX. "View update" appears actionable but is not clickable.
- ☐ Correct destination/context opens - FAILED. The notification does not open the relevant affiliate approval/account context; the available CTA is Review approved offers.

Profile

- ☐ Open Affiliate Profile- done
- ☐ Edit permitted information- FAILED. "Edit application" opens the application page, but application/profile fields are locked after final approval.
- ☐ Save
- ☐ Refresh
- ☐ Changes persist

NOTE: "Edit application" is misleading after approval. Either remove/rename it or provide a genuinely editable Affiliate Profile separate from the immutable approved application.

Earnings

- ☐ Open attributed earnings- done
- ☐ Attribution records appear correctly
- ☐ Earnings are linked to correct activity
- ☐ Earned amount is distinguishable from paid amount- done. Sales & Earnings explicitly separates earnings from completed payout

Payout Records

- ☐ Open payout records- done
 - ☐ Payout status is clear- done
 - ☐ Earnings do not imply payment has already occurred- done
 - ☐ No real payout is triggered- done
-

6. ADMINISTRATOR / REVIEWER POV

Review Queues

- ☐ Open assigned review queues - done
- ☐ Only authorized queues are visible

Listing Review

- ☐ Open listing awaiting review - done
- ☐ Review permitted listing information - done
- ☐ Approve listing where authorized - done
- ☐ Reject listing where authorized
- ☐ Request changes where authorized
- ☐ Escalate where authorized
- ☐ Resulting status updates correctly - PARTIAL / UX ISSUE. Approval succeeded, but seller page displayed vague "Status is being updated" while Publish approved listing was already available.
- ☐ Seller receives correct resulting state- done/partial. Seller received Publish approved listing after Admin approval, but approval status messaging is unclear.

Seller Review

- ☐ Open seller review case
- ☐ Authorized seller information is visible
- ☐ Restricted information is hidden
- ☐ Perform permitted action
- ☐ Result persists

Affiliate Review

- ☐ Open affiliate application - done
- ☐ Review permitted information - done
- ☐ Approve where authorized- done
- ☐ Reject where authorized
- ☐ Affiliate receives correct state- done

Message Review / Moderation

- ☐ Open permitted message review
- ☐ Only in-scope messages are visible
- ☐ Perform permitted moderation action
- ☐ Escalate where authorized
- ☐ Unrelated conversations remain inaccessible

Disputes / Remedies

- ☐ Open assigned dispute/case
- ☐ Review permitted case information
- ☐ Perform authorized action
- ☐ Escalate where required
- ☐ Resulting case status is correct

NOTE: The buyer refund/remedy case did not surface under Service disputes or Operational cases. It surfaced under Finance Records and appears to be handled as a Finance refund workflow instead.

Feedback / Reviews

- ☐ Open feedback/review queue
- ☐ Perform permitted action
- ☐ Status persists

Reviewer Privacy

- ☐ Private seller information outside scope is hidden
- ☐ Private buyer information outside scope is hidden
- ☐ Finance information is hidden unless authorized
- ☐ Direct restricted URLs are denied
- ☐ Denied screens do not leak information

CMS / Content

Only if role permits.

- ☐ Open CMS/content tools
- ☐ Create/edit editorial draft
- ☐ Save draft
- ☐ Leave page
- ☐ Reopen draft
- ☐ Content persists

Failure / Recovery

- ☐ Test failed operation
- ☐ Previously valid information remains intact
- ☐ Retry operation
- ☐ Same record/case is retried

- ☐ No accidental duplicate is created
 - ☐ Final state is understandable
-

7. FINANCE POV

Finance Access

- ☐ Open Finance- done
- ☐ Finance navigation is available- done
- ☐ Unauthorized admin capabilities remain unavailable

Payments

- ☐ Review payment records- done
- ☐ Open payment
- ☐ Payment status is understandable- done
- ☐ Sensitive information is appropriately restricted

NOTE: The UAT order retained separate Xendit payment attempts: one Expired ₱100 attempt and one later Paid ₱100 attempt. The retry did not overwrite the previous payment record.

Refunds

- ☐ Review refund records- done
- ☐ Request state is clear- done
- ☐ Approval state is clear- done
- ☐ External execution state is clear- done
- ☐ Reconciliation state is clear
- ☐ States remain separate- done
- ☐ No real refund is executed- done

NOTE: Finance clearly distinguishes refund review/approval from external payment-provider execution and warns against submitting a duplicate refund when an existing provider operation exists.

ISSUE: Refund decision amounts are entered in centavos, e.g. 10000 for ₱100.00. Finance UI should display/accept normal PHP currency and convert to minor units internally.

Payouts

- ☐ Review payout requests- done
- ☐ Review approvals
- ☐ Review execution status
- ☐ Review reconciliation status
- ☐ Stages remain separate
- ☐ No real payout is executed- done

Taxes

- ☐ Review tax records
- ☐ Values are understandable
- ☐ Statuses are understandable
- ☐ Unauthorized roles cannot access records

Reconciliation

- ☐ Review reconciliation records
- ☐ Source records match displayed status
- ☐ Unreconciled records are not shown as reconciled
- ☐ Failed reconciliation does not corrupt valid data

Export

- ☐ Export approved records
 - ☐ Open exported file
 - ☐ Correct records are included
 - ☐ Export matches applied filters/scope
 - ☐ Columns are understandable
 - ☐ Formatting is usable
 - ☐ Unauthorized sensitive information is excluded
-

8. SUPER ADMINISTRATOR POV

Super Admin Access

- ☐ Open authorized administration areas
- ☐ Administrative access behaves correctly

Maker / Approver Separation

- ☐ Create/open operation requiring approval
- ☐ Requester cannot improperly self-approve
- ☐ Correct second actor can approve
- ☐ Super Admin cannot silently bypass separation unless explicitly allowed

Sensitive Information

- ☐ Sensitive values appear only where authorized
- ☐ Reviewer cannot access Finance-only data
- ☐ Seller cannot access Finance-only data
- ☐ Buyer cannot access Finance-only data
- ☐ Affiliate cannot access Finance-only data
- ☐ Denied pages do not leak information

Financial Workflow Separation

- ☐ Request is separate from approval
 - ☐ Approval is separate from external execution
 - ☐ External execution is separate from reconciliation
 - ☐ Internal status does not falsely claim provider execution
-

9. CROSS-ROLE AUTHORIZATION

Buyer vs Buyer

- ☐ Buyer A cannot access Buyer B private profile
- ☐ Buyer A cannot access Buyer B purchases
- ☐ Buyer A cannot access Buyer B library
- ☐ Buyer A cannot access Buyer B service projects
- ☐ Buyer A cannot access Buyer B messages

Seller vs Seller

- ☐ Seller A cannot edit Seller B offers
- ☐ Seller A cannot access Seller B private orders
- ☐ Seller A cannot access Seller B customers

- ☐ Seller A cannot access Seller B service projects
- ☐ Seller A cannot access Seller B messages
- ☐ Seller A cannot access Seller B earnings/payout information

Affiliate vs Affiliate

- ☐ Affiliate A cannot access Affiliate B relationships
- ☐ Affiliate A cannot access Affiliate B earnings
- ☐ Affiliate A cannot access Affiliate B payout records

Reviewer Boundaries

- ☐ Limited Reviewer cannot access information outside assigned scope
- ☐ Limited Reviewer cannot access Finance
- ☐ Limited Reviewer cannot bypass permissions using direct URLs

General Role Boundaries

- ☐ Buyer cannot access Seller-only screens
 - ☐ Buyer cannot access Affiliate-only screens
 - ☐ Buyer cannot access Admin screens
 - ☐ Seller cannot access Finance screens
 - ☐ Affiliate cannot access Admin screens
 - ☐ Reviewer cannot access Super Admin-only screens
 - ☐ Unauthorized direct URL access returns safe denied state
-

10. MOBILE CHECKS

Repeat the critical journey for each role on mobile.

Layout

- ☐ No overlapping content
- ☐ No clipped text
- ☐ No clipped controls
- ☐ No unnecessary horizontal scrolling
- ☐ Cards remain usable

- ☐ Tables remain usable
- ☐ Dialogs/modals fit on screen

Navigation

- ☐ Mobile navigation opens correctly
- ☐ Mobile navigation closes correctly
- ☐ Current section remains clear
- ☐ Primary actions remain reachable
- ☐ Secondary actions remain discoverable
- ☐ Browser/app back behavior is usable

Forms

- ☐ Inputs fit correctly
- ☐ Labels remain visible
- ☐ Validation messages are readable
- ☐ Save/submit controls remain reachable
- ☐ On-screen keyboard does not permanently hide critical actions

Critical Mobile Journeys

- ☐ Search/filter
 - ☐ Open detail page
 - ☐ Create/edit
 - ☐ Save
 - ☐ Submit
 - ☐ Messaging
 - ☐ Checkout where applicable
 - ☐ Approval/review where applicable
 - ☐ Error/recovery
-

11. FAILURE REPORT

Only fill this in when something fails.

Issue #: _____

Role: _____

Desktop / Mobile: _____

Browser / Device: _____

Page URL: _____

Action attempted: _____

Expected: _____

Actual: _____

Severity:

- ☐ Blocker
- ☐ Major
- ☐ Minor
- ☐ Cosmetic

Screenshot / recording: _____

Notes: _____

12. UAT SAFETY

- ☐ No direct database editing
 - ☐ No real advertising actions
 - ☒ No real payouts- done
 - ☒ No real refunds- done
 - ☐ No unauthorized production actions
 - ☐ No live PayMongo calls
 - ☒ No live Xendit calls- done
 - ☐ No other live payment/payout provider actions
 - ☒ Use designated non-live checkout only- done
 - ☐ Never record passwords
 - ☐ Never record tokens/API keys
 - ☐ Never include full payout details in issue reports
-

13. FINAL PASS CHECK

A journey passes only if:

- ☐ User can complete the intended journey
- ☐ Expected result is correct
- ☐ Data persists after refresh where applicable
- ☐ Data persists after re-login where applicable
- ☐ Authorization is correct
- ☐ Private information remains protected
- ☐ Desktop is usable
- ☐ Mobile is usable
- ☐ Error/recovery states make sense
- ☐ Displayed statuses accurately reflect what happened

Automated tests alone do not count as UAT acceptance.